OUR MISSION

To provide quality-focused, cost-effective and family-based health services with dignity and respect to all people without regard to finances, culture or lifestyle and to provide information and support to promote participation in health care decisions.

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Bartlesville Family Health Center held a ribbon-cutting ceremony in December 2013. BFHC is serving Washington County and the surrounding area in northeastern Oklahoma.
2014 was a year of adjustment, transition and quality improvement for Morton. The loss of State Uncompensated Care funding was both unexpected and devastating to our financial position. Coupled with the increase of uninsured patients, representing 56% of our patient population, we were forced to downsize expenses and staff while maintaining the same level of access and services for our patients. Thanks to the Tulsa philanthropic and business community as well as our dedicated staff and Board of Directors, we were able to absorb the loss of over $2 million in funding without closing any of our health centers or eliminating any of our services.

2014 saw Morton achieve increased clinical excellence including Joint Commission reaccreditation and recertification as a Patient Centered Medical Home. We were recognized as the statewide Champion of Health for the Uninsured by the Oklahoma BlueCross and BlueShield Foundation and expanded our Women’s Health and Teen Outreach programs at our East Tulsa Health Center. Morton expanded outreach activities throughout our system through the establishment of Promotoras, Patient Navigators and other dedicated outreach staff to move at-risk residents into a system of primary care.

Morton provided 19,000 patients with over 65,000 clinical visits in 2014. In addition, we provided thousands of Green Country residents with transportation to medical, dental, behavioral health and optometry appointments at Morton health centers. Our 340B pharmacy provided thousands of dollars of free or reduced medications to our patients at convenient locations including all Green Country Walgreen pharmacies. Women, Infants, and Children’s Nutrition Services (WIC) provided hundreds of families the food, counseling and nutrition guidance they need to have healthy babies and raise healthy children. As always, the year’s activities were a labor of love and compassion for our dedicated staff and volunteer Board.

Now that Morton has survived the very difficult economic situation encountered in 2014, we are very optimistic about the coming year. We have welcomed additional providers into our family recently and are focusing upon expanding our dental, behavioral health and optometry services to more folks in the coming months.

Recent expansion of services include becoming an approved Medicaid Advantage provider and growing our Teaching Health Center by an additional 4 residents in July of 2015. We are proud of our 95-year legacy in North Tulsa and excited to serve communities that include Nowata and Bartlesville. Stop by and see for yourself; Morton is truly a center of health care excellence!
The Board of Directors, the administration and staff of Morton Comprehensive Health Services develop and implement policies and procedures to ensure the highest quality of care.

BOARD OF DIRECTORS

- Ed Thomas, Chair
- Barbara Cannady, Vice Chair
- Ray Hatton, Treasurer
- Kevin Payne, Secretary
- John M. Silva, CEO, Ex-officio
- Teresa Baker
- Brenda Barre'
- Monica Basu
- Mark Fox, M.D. Ph.D
- Eugene Harris
- Rev. M.C Potter
- Matthew Vianes

EXECUTIVE STAFF

- John M. Silva, CEO
- Michael Montague, PA-C, Chief Medical Officer
- Laura Dempsey-Polan, Ph.D, Vice President, Community Advancement
- Sean Adams, CPA, Vice President, Administration and Finance
- Susan Mehnert-Kay, M.D., Chief of Family Medicine
- Cassie Clayton, RN, Chief Nursing Officer
- Stan Fosburg, Chief Information Officer
- M. Susan Savage, Executive Director, Morton Health Foundation
The Morton Health Foundation hosted a luncheon event to announce its formation in May 2014.

**PHYSICIANS AND PROVIDERS**

<table>
<thead>
<tr>
<th>Providers</th>
<th>Position</th>
<th>Department</th>
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</thead>
<tbody>
<tr>
<td>Michael Montague, PA-C</td>
<td>Chief Medical Officer</td>
<td>Family Medicine</td>
</tr>
<tr>
<td>Susan Mehnert-Kay, M.D.</td>
<td>Chief of Family Medicine</td>
<td>Family Medicine</td>
</tr>
<tr>
<td>Tatenda Goronga, M.D.</td>
<td>Teaching Health Center Resident Family Medicine</td>
<td>Family Medicine</td>
</tr>
<tr>
<td>Abel Lau, M.D.</td>
<td>Physician</td>
<td>Family Medicine</td>
</tr>
<tr>
<td>Asim Maqsood, M.D.</td>
<td>Physician</td>
<td>Family Medicine</td>
</tr>
<tr>
<td>Stephen K. Martin, D.O.</td>
<td>Physician</td>
<td>Family Medicine</td>
</tr>
<tr>
<td>Sha-Rhonda Morton, D.O.</td>
<td>Physician</td>
<td>Family Medicine</td>
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<tr>
<td>Ezekiel Onigbinde, M.D.</td>
<td>Teaching Health Center Resident Family Medicine</td>
<td>Family Medicine</td>
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<tr>
<td>Mina Rizwan, M.D.</td>
<td>Physician</td>
<td>Family Medicine</td>
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<tr>
<td>Young Trieu, M.D.</td>
<td>Teaching Health Center Resident Family Medicine</td>
<td>Family Medicine</td>
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<tr>
<td>Tamara Woleston, M.D.</td>
<td>Teaching Health Center Resident Family Medicine</td>
<td>Family Medicine</td>
</tr>
<tr>
<td>Jessie Brewer, MSN, APRN-CNP</td>
<td>Physician</td>
<td>Family Medicine</td>
</tr>
<tr>
<td>Lisa Keller, RD, LD, RDN</td>
<td>Registered Dietician</td>
<td>Family Medicine</td>
</tr>
<tr>
<td>Laci Pendry, MSN, APRN-CNP</td>
<td>Nurse Practitioner</td>
<td>Family Medicine</td>
</tr>
<tr>
<td>Mindi Price, MS, APRN-CNP</td>
<td>Nurse Practitioner</td>
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<tr>
<td>Joe Taddei, APRN-CNP</td>
<td>Nurse Practitioner</td>
<td>Family Medicine</td>
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<tr>
<td>Anita Williams, CNP, AGNP, WHNP, B-C</td>
<td>Nurse Practitioner</td>
<td>Family Medicine</td>
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<tr>
<td>Tim Greenwood, LCSW</td>
<td>Licensed Clinical Social Worker</td>
<td>Behavioral Health</td>
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<tr>
<td>Alejandro Lozano, M.D., FACOG</td>
<td>Physician</td>
<td>Women’s Health</td>
</tr>
<tr>
<td>Sherry Warlick</td>
<td>Certified Nurse Midwife</td>
<td>Women’s Health</td>
</tr>
<tr>
<td>Calysta Harris-Beatty, DDS</td>
<td>Director</td>
<td>Dental</td>
</tr>
<tr>
<td>J. C. Dunn, RDH, BS</td>
<td>Manager</td>
<td>Dental</td>
</tr>
<tr>
<td>Allen Keenan, DDS</td>
<td>Dentist</td>
<td>Dental</td>
</tr>
<tr>
<td>Thomas Williams, DDS</td>
<td>Dentist</td>
<td>Dental</td>
</tr>
<tr>
<td>Chris Copp, O.D.</td>
<td>Director</td>
<td>Optometry</td>
</tr>
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</table>
Morton’s Dental Department offers primary dental care to assure optimal oral health through comprehensive and preventive services, including diagnosis of a patient’s dental needs with accuracy through digital x-rays and utilization of our state-of-the-art electronic medical records system. Morton also provides on-site outreach services, education, with dental screenings and examinations through a fully-equipped mobile dental van.

**FAMILY MEDICINE SERVICES**

Morton’s Family Medicine Providers provide an array of lifespan primary care services for the entire family - infants, children, teens, adults and seniors - including diagnostic, therapeutic and preventive, medical care and education, with referrals to specialists and related auxiliary and wrap-around services, as appropriate.

**WOMEN’S AND TEEN-FRIENDLY PRIMARY CARE SERVICES**

Morton’s Women’s and Teen-Friendly programs provide access to comprehensive health care with compassion, while serving the parent’s infants, children and teens. Our goal is to assure quality, affordable and complete women’s health care across the lifespan, including maternal and child primary care, teen-friendly wellness care education, health promotion, family planning and care management, and preventive screenings.

**DENTAL SERVICES**

Morton’s Dental Department offers primary dental care to assure optimal oral health through comprehensive and preventive services, including diagnosis of a patient’s dental needs with accuracy through digital x-rays and utilization of our state-of-the-art electronic medical records system. Morton also provides on-site outreach services, education, with dental screenings and examinations through a fully-equipped mobile dental van.
The Optometry Department delivers a wide variety of comprehensive eye care for patients of all ages. The Optometry Department provides high-quality vision care services with a licensed Optometry Provider. All Morton Optometry personnel work together to assure accurate diagnoses and personalized treatment plans for every patient, including access to discounted prescriptions for lenses and frames.

Behavioral health care is available for every patient at Morton’s Health Centers to help address symptoms of depression, anxiety or other health related issues, and to provide supportive care for relevant physical issues resulting from chronic diseases like diabetes, asthma, cancer, or heart conditions. The goal of Morton’s Behavioral Health Department is to ensure overall integration of preventive care for both mind and body to assure each patient’s well-being and the provision of essential wrap-around behavioral health supports.

Morton’s Pharmacy Department provides prescription medications, with labeling in English and Spanish, pharmacy-related products and additional services at Morton’s Lansing Health Center. All medications and products are offered at a discount through the 340B Program to registered patients. Morton’s pharmacy staff are professional, licensed pharmacists and technicians, providing services six days a week. Registered patients may also access discounted prescriptions at designated Walgreens Pharmacies.

Each patient’s continuum of care is assured by Morton’s Case Management services, offering identification, development, team coordination and monitoring of a patient’s individualized plan of care. The ultimate goal of Morton’s Case Management services is to guarantee a continuum of optimum preventive health care resulting in desired outcomes in the most efficient and cost-effective manner possible. Through clinical care integration made possible by Morton’s Case Management services, each patient experiences coordination of necessary, individualized and preventive services.

Morton’s Laboratory Department provides affordable access to important clinical diagnostic tests, including a complete blood count (CBC), a comprehensive metabolic panel, the erythrocyte sedimentation rate (ESR), the human chorionic gonadotropin (hCG), the hemoglobin, A1c, hematology, H pylori, a lipid panel, a prothrombin (PT/INR), microalbumin, rheumatoid factors (RF), urinalysis, waived testing, routine chemistry and general immunology, among other tests. Reference lab testing is also available. With a Morton Provider referral, all tests identify or rule out suspected illnesses or conditions. Through the Mammography and Radiology Department, certified technicians screen for diseases to identify proper diagnoses. This Department also offers outpatient x-rays and screening mammograms (free for eligible patients).
Morton’s community health center system oversees the second largest free, public lift-equipped transportation system in the area. Our Transportation Department offers several transportation programs, which ensure access to all preventive primary care centers and free access to additional social service and support agencies. The goal of Morton’s Transportation programs is to guarantee door-to-door access to preventive primary care and related services through affordable, accessible, reliable and free transportation to primary health care and key social and related support services in the area. Social service access includes free, lift-equipped transportation to 26 social service agencies and two discount stores on a daily route system, operating five days each week, free transportation to nutrition and activity centers, grocery stores, pharmacies, medical appointments and dialyses for seniors over age 60, and free transportation to-and-from medical appointments and therapies, post-hospitalization, as referred by St. John’s and Hillcrest Healthcare systems.
Morton provides Special Supplemental Nutrition Program for Women, Infants, and Children (WIC), a well-established public health and nutrition program under the U.S. Department of Agriculture (USDA), which provides nutrition education, nutritious foods, breastfeeding support, and health care referrals for income-eligible women who are pregnant or post-partum, infants and children up to age five. WIC is a short-term intervention program designed to influence lifetime nutrition and health behaviors for a targeted population. Morton’s WIC staff includes a registered dietitian/director, two certified WIC nutrition technicians and two WIC clerks.

**NUTRITION SERVICES**

Morton’s registered dietitian assesses the nutritional status of our patients and develops individualized nutrition plans to coordinate patient medical and dietary needs with an individualized nutrition plan. Morton’s dietitian also specializes in assisting those with chronic conditions, including obesity and weight conditions, diabetes, heart and kidney disease.

**LEGAL AID**

In partnership with Legal Aid Services of Oklahoma, Morton Comprehensive Health Services works to identify and address the social and legal needs of its patients, which can affect patient health. A Legal Aid of Oklahoma staff attorney works at Morton with medical providers to help patients address legal issues, such as obtaining Social Security disability benefits and unemployment compensation, improving Medicaid and Medicare access and coverage issues, resolving landlord-tenant and housing disputes, establishing guardianships and durable powers of attorney, among other issues.

**OUTREACH AND EDUCATION**

All Morton staff and providers actively engage in opportunities to host and participate in educational community events, including health fairs and community programs, which offer outreach and education services. Morton also partners with over 50 area boards, organizations, agencies, advisory groups and related community and area events to improve health literacy, promote preventive self-care, and reach populations in need, as we partner with the communities we serve. Morton is also committed to sustaining one of the first Promotora programs in the area to encourage women’s and teen-friendly health. Our outreach and education goals include educating diverse and underserved communities on healthy lifestyles and preventive health practices, and collaborating with community partners to achieve overall population health and well-being.
DEMOGRAPHICS

PATIENT PROFILE INFORMATION

Patient Percentages by Primary Care Services

- 0.8% Nutrition
- 3.3% Behavioral Health
- 3.7% Optometry
- 15.6% Dental
- 76.7% Medical

Patient Percentages by Race

- 1.3% Asian
- 2.2% American Indian / Alaskan Native
- 2.2% Multiple Races / Other
- 17.0% Unreported / Refused to Report
- 29.3% Black or African American
- 47.9% White
### Patient Percentages by Income

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<tr>
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<th>Income Range</th>
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<tr>
<td>1.0%</td>
<td>Greater Than 180%</td>
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<tr>
<td>1.7%</td>
<td>Greater Than 160%</td>
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<tr>
<td>2.2%</td>
<td>Unknown</td>
</tr>
<tr>
<td>2.6%</td>
<td>Greater Than 140%</td>
</tr>
<tr>
<td>3.5%</td>
<td>Greater Than 200%</td>
</tr>
<tr>
<td>4.0%</td>
<td>Greater Than 120%</td>
</tr>
<tr>
<td>6.7%</td>
<td>Greater Than 100%</td>
</tr>
<tr>
<td>78.4%</td>
<td>Less Than 100%</td>
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</tbody>
</table>

### Patient Percentages by Payer Source

- Medicare: 7.1%
- Commercial: 9.3%
- Grant Programs: 15.3%
- Medicaid: 28.9%
- Uninsured: 39.5%
BlueCross BlueShield of Oklahoma is one of the many contributors and supporters of Morton Comprehensive Health Services and its mission of providing affordable and accessible health care to northeastern Oklahoma. John M. Silva (c), CEO of MCHS, accepts an Oklahoma Healthy Kids, Healthy Families grant from Regina Brown, director of Network Management, and Rick Kelly, division vice president of Network Management, both for BlueCross BlueShield of Oklahoma.

REVENUES

TOTAL PATIENT REVENUE
$5,772,555

GRANTS, CONTRIBUTIONS & OTHER
$10,311,365

EXPENSES BY CATEGORY

- 0.5% Rent
- 4.6% Depreciation & Amortization
- 7.4% Professional Fees/Purchase Services
- 10.2% Employee Benefits
- 29.4% Supplies & Other
- 48.0% Salaries & Wages
Morton Comprehensive Health Services, Inc., a 501(c)(3) non-profit corporation and Tulsa Area United Way Agency, is one of Oklahoma’s largest community health centers. For more than 90 years, Morton has provided comprehensive medical, dental and ancillary services to individuals regardless of race, religion, ethnicity, national origin or one’s ability to pay for services.

The history of Morton dates back to 1921 when the American Red Cross opened Maurice Willows Hospital in Tulsa North. In 1941, the City of Tulsa replaced the hospital with a new municipal hospital, Moton Memorial Hospital. The hospital was named after Robert Russa Moton, a former president of then, Tuskegee Institute. In 1968, the facility became Moton Health Center, an ambulatory care center.

In 1983, as required with the Federally Qualified Health Center (FQHC) standing, the health center was given a new name, Morton Comprehensive Health Services, Inc., in honor of W.A. Morton, M.D., a physician with a distinguished record of service at Moton. As a part of Vision 2025, Morton Comprehensive Health Services built a new 52,000 square foot facility on five acres in the Lansing Business Park in Tulsa. In October 2006, Morton Comprehensive Health Services, Inc., opened the doors of its new location.

Today, throughout the entire community health center system, Morton offers lifespan primary and family medical care, including medical services for the entire family — infants, children, teens, adults and seniors — with primary dental and optometry care, women’s and teen-friendly medical care, including obstetrics and gynecology, discounted pharmaceutical, radiology and x-ray services, with mammography screening, licensed counseling, including services within the schools, nutrition and Medical-Legal Aid, case management, WIC, services for homeless individuals, and free, lift-equipped transportation to all Morton services with additional free transportation programs for seniors, persons with disabilities and their caregivers, and for Tulsans needing daily free transportation to 26 social services and two discount stores and for St. John’s and Hillcrest Health Center patients who need free transportation, post-hospitalization, to medical care and therapies. Morton also provides second-language translation for all patients.

As a FQHC certified by the Health Resource and Services Administration (HRSA), Morton serves as a community partner and collaborator with more than 50 area organizations and agencies. Morton continues to serve patients in more than 221 zip codes and 16 counties in Northeastern Oklahoma.

In 2011 and 2014, Morton was the recipient of the Gold Seal of Approval™ by the Joint Commission for “demonstrating the highest commitment to quality and safety to its patients, and community.” In 2012 and 2013, Morton was a finalist as an Oklahoma Champion for Health, and, in 2014, Morton was honored as Oklahoma’s Champion for the Uninsured.
COMMUNITY CONTRIBUTORS AND PARTNERS

- BlueCross BlueShield of Oklahoma
- City of Tulsa
- Community Service Council of Tulsa
- Delta Dental
- George Kaiser Family Foundation
- Helmerich Foundation
- Hillcrest/Ardent Health Care
- Hille Foundation
- INCOG
- Morningcrest Healthcare Foundation

- ONE Gas Foundation
- Patterson Dental Supply
- Sarkey’s Foundation
- St. John Medical Center and Medical Assistance Program
- Tulsa Area United Way
- Tulsa County
- Walgreens
- Williams
- Zarrow Family Foundations

PROGRAM PARTNERSHIPS FOR FAMILY HEALTH

- A Way Home for Tulsa (AWH4T)
- Alere
- American Cancer Society
- Area Agency on Aging
- Cancer Center Treatment Centers of America
- Clary Sage College
- Community Food Bank of Eastern Oklahoma
- Department of Corrections
- Educare
- Family and Children’s Services
- Feliz Bebe-Feliz Mama Program
- Health Resources and Services Administration
- Healthy Start

- Health Women Health Futures
- Hutcherson Family YMCA
- Jane Phillips’ Hospital
- Laura Dester Children’s Center
- Legal Aid of Oklahoma
- Lutheran Senior Services
- Oklahoma Health Care Authority
- Oklahoma Department of Health
- Oklahoma Department of Human Services
- Oklahoma Project Women Soulful Survivor’s Breast Cancer Support
- Oklahoma State University Medical Center
Patterson Dental donated a van that allows Morton to provide dental services at off-site locations.

**PROGRAM PARTNERSHIPS FOR FAMILY HEALTH cont.**

- Patterson Dental
- Pfizer Rx Pathways
- Scholl Center for Communication Disorders
- Take Control Program
- Wayman Tisdale Specialty Health Clinic
- Tulsa City/County Health Department
- Tulsa City/County Library
- Tulsa City-Council TRIAD
- Tulsa County Social Services Prescription Drug Program
- Title X
- Tulsa Medical Society
- Tulsa Public Schools
- Tulsa Teen Pregnancy Prevention Campaign
- Union Public Schools
- University of Oklahoma-Tulsa School of Community Medicine
- Walgreens
- Women’s Infants and Children (WIC)
- Youth Services Tulsa

**POLICY AND PROFESSIONAL DEVELOPMENT PARTNERS**

- American Academy of Family Physicians
- Bartlesville Chamber of Commerce
- Community Service Council of Tulsa
- Greater Tulsa Hispanic Chamber of Commerce
- Greenwood Chamber of Commerce
- Langston University
- Leadership Tulsa
- League of Women Voters of Metropolitan Tulsa
- MyHealth Health Information Exchange
- National Association of Community Health Centers
- Northeastern State University
- North Tulsa Coalition on Health
- Nowata Area Chamber of Commerce
- Oklahoma’s County Health Improvement Process
- Oklahoma Policy Institute
- Oklahoma Primary Care Association
- Tulsa Area Immunization Coalition
- Tulsa Community College
- Tulsa County
- Tulsa Job Corps
- Tulsa Regional Chamber
- University of Oklahoma-Tulsa, School of Nursing; School of Dentistry; School of Community Medicine
- Workforce Tulsa